

Behavioral Standards

UK HealthCare recognizes the patient as our premier customer and promises to provide excellent customer services to patients, colleagues, co-workers and all others who seek our services. By requesting an observation and/or learning experience with UK HealthCare, I am indicating my commitment to service excellence and expressing my agreement to consistently recognize that:

- Our customer is every person we come into contact with during our workday.
- Service is being flexible, courteous and respectful while anticipating and fulfilling the needs of our customers.
- Quality is the foundation of everything we do. It is our desire to provide exceptional service to every patient and customer we serve.
- Careful, efficient and responsible management of our resources is vital to our success.
- We want to attract, develop and retain highly skilled and competent individuals, which will in turn achieve customer loyalty and promote the growth of UK HealthCare.

Do you acknowledge that you will be held accountable to the UK HealthCare Behavioral Standards; and that you will abide by these standards?

- Yes
 No

Infection Prevention & Control Questionnaire

1. Have you traveled or lived with someone who has traveled outside the country in the past month?
 Yes
 No
2. If selected **Yes** to the question above, specify the countries traveled to and from:
3. If selected **Yes** to question #1 above, which of the following symptoms have you experienced in the past 2 weeks?
 Fever Muscle Pain Vomiting Diarrhea Intense Weakness
 Stomach Pain Headache Sore Throat None Listed

Signature

Signature: _____

Date: _____