CHS Compliance

Medical Laboratory Science

Incoming FALL Students

Action	What is Needed	Due Date
PURCHASE	☐ Castlebranch Account - \$120.00 (background check initiated with purchase)	August 1
SCHEDULE	☐ LabCorp – Urine Drug Test (cost included in Castlebranch account)	August 1
	☐ TB Testing ☐ Annual Flu Vaccine	September 1
GATHER	□ Vaccine Records - (MMR, Hep B, Varicella, Tdap)□ Personal Health Insurance ID	September 1
TRAININGS	 □ Bloodborne Pathogens Exposure Policy □ Chemical Hygiene (Lab Safety) Training □ Discrimination & Harassment □ Fire Safety Training □ Hazardous Waste Training □ HIPAA Certification 	September 1
SIGN	□ Commitment to Behavioral Standard in Patient Care □ HIPAA Education & Consent (HIPAA Acknowledgment) □ OLE Guide	September 1

^{*}Please read the following slides CAREFULLY for full details on each requirement.

Create a CastleBranch Account (MyCB)

- All students in the College of Health Sciences are required to have full background checks and ten-panel drug screenings before beginning a CHS program. The college works with a company called <u>CastleBranch</u> to meet these requirements.
- Students are also required to submit proof of immunizations and other program-specific requirements.
- Your MyCB account will house all clinical and programmatic requirements in one convenient location.
- It is the student's responsibility to upload documents in accordance with requirement details. The CHS Compliance Team monitors and reports overdue status to the department.





E PACKAGE SELECTION

FAQ

CONTACT US

University of Kentucky - College of Health Sciences and CastleBranch – one of the top ten background screening and compliance management companies in the nation – have partnered to make your onboarding process as easy as possible. Here, you will begin the process of establishing an account and starting your order. Along the way, you will find more detailed instructions on how to complete the specific information requested by your organization. Once the requirements have been fulfilled, the results will be submitted on your behalf.





All requirements must be uploaded <u>and</u> approved BEFORE the start of classes!

It can take the CastleBranch Medical Reviewers several days to review your entry.

Any items that do not fully meet the requirements will be REJECTED

It is the students' responsibility to monitor for rejected items and resubmit correct documentation. CastleBranch will NOT contact you when items are rejected \odot

Give yourself some buffer time and monitor your account often!



Internal CHS student transfers please refer to the **next slide** instructions

STOP

Creating your MyCB account: NEW CHS Students Only

Step 1: Go to UK College of Health Sciences CastleBranch Portal

Step 2: Select PLACE ORDER

Step 3: Choose Medical Laboratory Sciences

Step 4: Choose UK42: I need to order my initial Background Check, Drug Test, and Medical Document Manager.

Step 5: You will be prompted to create an account.

Additional details you MUST include in your registration

> ONLY use your @uky.edu student email

Step 6: Review and place your order (Package Cost \$115.99, Service Fee \$2.99)

Creating your MyCB account: *INTERNAL* CHS Student Transfers Only

• If you completed or are changing majors from an undergraduate program in the College of Health Sciences at UK, please **email** CHS-Compliance at chs-compliance@uky.edu to request a transfer of your previous Castlebranch tracker to your new cohort.

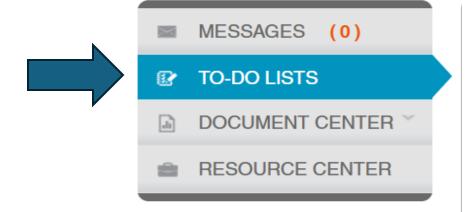
- <u>NOTE</u>: Your current set of clinical documents will be transferred over to the new tracker.
 - All submitted documents can be found in your document library of MyCB. Any items that did NOT transfer should be manually uploaded to the new tracker.

Background Check and Drug Screen

✓ Creating your MyCB account initiates your **background check**.

The Drug Screen order will be available within 3 business days of opening your account

✓ **Download** the drug screen registration form from the TO-DO LISTS



✓ Schedule an appointment at a <u>Labcorp Near You</u>.* Labcorp is the ONLY CHS approved testing facility* https://www.labcorp.com/labs-and-appointments

✓ **Choose "Rapid Drug Test – Urine**" in the drop-down menu along with your zip code



Labcorp will upload the results directly to your MyCB account (for security purposes student are not able to upload their own results)

It can take <u>3-5 days</u> for the results to be posted.

For issues processing a drug screen, please call CastleBranch directly at (888) 723-4263

Tuberculosis (TB) Testing

Option #1

Two-step-TB Skin Test (TST)

- Requires <u>2 full testing procedures</u> resulting in 2 negative results.
 - (4 visits total to your provider: 2 administrations + 2 readings at least 1 week apart but no more than 12 months apart.)
- If you have had a negative TB test in the past 12 months, this can be used as the first result.
- Please visit <u>CHS Compliance FAQs</u> on "What is a TST?" to ensure you are completing this test correctly.

You can get a TB test at any medical provider of your choice

or

University Health Services (**UHS**) will provide TB skin tests to students. Call 859-323-2778 or schedule through your MyChart account.

Option #2

IGRA blood test

Ask your provider for the TB blood test. You do not need any documents from CHS to have this completed.

- Upload your medical record with a <u>NEGATIVE</u> result to your MyCB account. Records must always include 2 patient identifiers (name and DOB).
- Please confirm that this testing is covered by your health insurance.

Vaccine Records

Vaccinations

Submission of complete vaccine records will satisfy this requirement; no annual renewal is needed for the following:

- √ MMR (Measles, Mumps, & Rubella)
 - 2 dose series or positive titer
- ✓ Hepatitis B

3 dose series or 2 dose of Hepsilav (Adjuvanted) Series "in process" requires documentation of the first 2 vaccines.

- √ Varicella (Chicken Pox)
 - 2-dose series, or positive titer, or medical documentation of disease
- √ Tdap (Tetanus, Diphtheria, & Pertussis)

1 vaccine dose at any time in lifetime

Vaccines can be administered at any healthcare provider of your choice or by University Health Services. Appointments can be made by calling 859-323-2778

Annual Vaccinations

√ Flu vaccine – DUE 10/15 every year

<u>Current season</u> vaccine required (Sept – Mar each year).

Documentation must include date of administration, vaccine lot and expiration date, and provider details.

*NOTE: A receipt from the pharmacy is not sufficient information. Please ask your provider for a more detailed record.

✓ COVID-19 (Optional for students)

Your MyCB account has a location to upload COVID vaccine records. This is **NOT** a mandatory vaccine by CHS or UKHC.

CHS does <u>not</u> monitor this vaccine entry, nor will a student obtain a hold on their account for an incomplete entry. Students may choose to upload their COVID-19 vaccine information in the same system as their other records, for convenience.

TIP!! If you were born in Kentucky in 2005 or later, you may be able to find your childhood vaccination records in the Kentucky Immunization Registry at https://kyirpublicportal.ky.gov/ (other states may have similar digital registries)

Personal Health Insurance

- Submit a legible copy of the front <u>AND</u> back of your current health insurance card or proof of coverage.
 - TRICARE members <u>without</u> a card: submission of your military ID (front and back) is required.
- Is YOUR NAME listed on the front of the card?



- Yes: No additional action is required; card can be uploaded as is.
- NO: Additional documentation of dependent coverage is required.
 - This can be a 1095-C tax form, letter from your insurance, or screenshot of insurance website showing your name, name of subscriber, and plan name.

Trainings

1. Bloodborne Pathogens Training

 Complete the <u>Bloodborne Pathogens Training</u> and upload copy of your UK Bloodborne Pathogens Certificate of Completion to this requirement; student name must be included.

2. HIPAA and Discrimination & Harassment Trainings

- Select the following link to enroll in a Canvas course, in which you will complete your HIPAA training as well as your Discrimination and Harassment Prevention training: https://uk.instructure.com/enroll/9RWC4W
 - Follow the link, **enroll in the course using your LinkBlue ID**. Click "**Assignments**" and complete both trainings.
 - When you are finished, go to the "Grades" tab and make sure that you have 100 out of 100 for both trainings.
 Click "Print Grades" and select "Save as PDF".
 - You will upload this PDF document to <u>both</u> your HIPAA <u>and</u> Discrimination training requirements on CastleBranch. Make sure that your grades and full name are easily visible on the document.
 - HIPAA and Discrimination trainings can be accepted without a "date of completion". The date of upload may be
 used for the "administered date."

Trainings

To complete the safety classes, go to: http://ehs.uky.edu/classes/

Complete the following areas online. You are in the Department of Health and Clinical Sciences 7N630, and all should use Wethington Bldg. Go to the website and take the quizzes. All documentation should be turned into Castle Branch and the MLS 400 Course Shell.

- Chemical Hygiene (Lab Safety) Training General Awareness
- Hazardous Waste Training
- Bloodborne Pathogens Training (General)
- Fire Extinguisher Training

Consent Forms

Each of the forms to the right can be found at: <u>CHS Student</u> <u>Policies, Standards, and Forms</u>

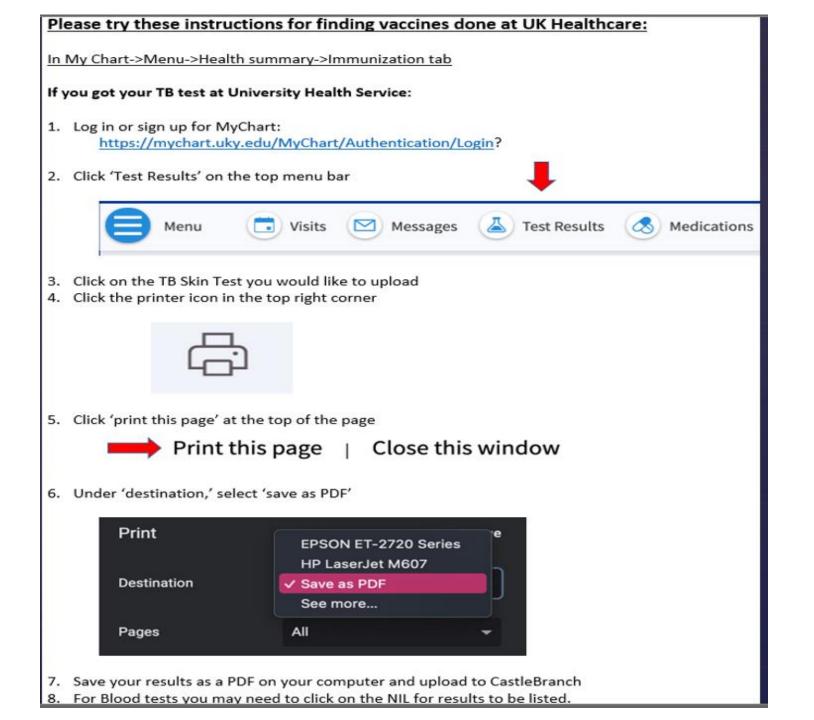
Upload each as a <u>signed and</u> dated PDF to your MyCB account when completed.

Photo images of the forms may be accepted if they are <u>legible</u>.

□ College of Health Sciences Student
Technical & Behavioral Standards
□ HIPAA Education & Consent (HIPAA
Acknowledgment)
□ OLE Guide

UPLOADING RECORDS

How to upload documents from your UK Healthcare (MyChart) account



That's everything you need! Here are some tips & troubleshooting ideas

Castlebranch will **not** accept multiple documents for a single requirement.

- Please combine all documents into a **single** submission.
 - Use the <u>merge PDF files</u> online site to combine several files into one. (Adobe Acrobat required).
- Scan documents into one file
- Copy/paste your documents or images onto a Word document.

Always go back and check that your submission was uploaded.

 Often an error message is overlooked, and students become overdue with an item that they believe was successfully submitted; items with a Rejected status need to be reviewed and potentially resubmitted as requested.

Pay close attention to the requirement details!

- Do your forms have your NAME, DOB, current DATE, test results, etc. on them?
- Did you fully complete the submitted forms?
- The best way to find ALL the details of a requirement is in your MyCB account.
 - Each requirement has FULL details for a successful submission.
- Is your document legible?
 - Hard to read, or too small images will be rejected by CastleBranch reviewers.

Resources for Students

QUESTIONS

CHS Website: CHS Compliance

FAQs: Compliance FAQs

Forms & Documents: Compliance Forms

CastleBranch: Castlebranch Homepage Login, phone: (888) 723-4263, or customerservice@castlebranch.com

THE COMPLIANCE TEAM

- Jaime Cress & Kathryn Greenhalgh
- CHS Email: CHS-Compliance@uky.edu
- Department hours:
 Mon Thur: 8am 5pm; Fri: 8am 4pm
 Our office typically responds within 1-2 business days